

# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

### GENERAL INFORMATION

## **Requestor Name and Address**

CHG CORNERSTONE HOSPITAL OF HOUSTON 2200 ROSS AVENUE SUTIE 3060 DALLAS TX 75201

**Respondent Name** 

**Carrier's Austin Representative Box** 

INSURANCE CO OF THE STATE OF PA

Box Number 19

MFDR Tracking Number

MFDR Date Received

M4-12-3017-01

MAY 30, 2012

## REQUESTOR'S POSITION SUMMARY

<u>Requestor's Position Summary</u>: "Were are disputing the amount the insurance paid to Cornerstone Hospital on the above patient. Texas worker comp claim should process 143% of Medicare DRG allowed amount. The insurance short paid this patient claim by \$7927.44."

Amount in Dispute: \$7,927.44

# RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "The Requestor billed \$172,010.31 for these dates of service and the Carrier reimbursed \$29,357.47 based upon the Texas WC Fee schedules. The Requestor contends the Carrier still owes \$7.927.49. On the request for reconsideration the bill auditor for the carrier maintains the reimbursement made is correct."

Response Submitted by: Chartis

#### SUMMARY OF FINDINGS

Date(s) of Service	Disputed Services	Amount In Dispute	Amount Due
July 28, 2011 through September 8, 2011	Long-Term Care Hospital Services	\$7,927.44	\$0.00

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.404 provides for the reimbursement guideline for acute care inpatient hospital services.
- 3. 28 Texas Administrative Code §134.1 sets forth general provisions related to medical reimbursement.
- 4. Texas Labor Code §413.011 sets forth provisions regarding reimbursement policies and guidelines.
- 5. The services in dispute were reduced/denied by the respondent with the following reason codes:
  - Workers compensation state fee schedule adjustment.
  - VRNA-No reduction available.

- Z710-The charge for this procedure exceeds the fee schedule allowance.
- Z656-Any request for reconsideration of this workers' compensation payment should be accompanied by a copy of this explanation of review.
- 18-Duplicate claim/service.
- U301-This item was previously submitted and reviewed with notification of decision issued to payor, provider (duplicate invoice).

## **Findings**

- 1. This dispute relates to long term hospital care services with reimbursement subject to the provisions of 28 Texas Administrative Code §134.1, effective March 1, 2008, 33 Texas Register 626, which requires that, in the absence of an applicable fee guideline or a negotiated contract, reimbursement for health care not provided through a workers' compensation health care network shall be made in accordance with subsection 134.1(f), which states that "Fair and reasonable reimbursement shall: (1) be consistent with the criteria of Labor Code §413.011; (2) ensure that similar procedures provided in similar circumstances receive similar reimbursement; and (3) be based on nationally recognized published studies, published Division medical dispute decisions, and/or values assigned for services involving similar work and resource commitments, if available."
- 2. Texas Labor Code §413.011(d) requires that fee guidelines must be fair and reasonable and designed to ensure the quality of medical care and to achieve effective medical cost control. The guidelines may not provide for payment of a fee in excess of the fee charged for similar treatment of an injured individual of an equivalent standard of living and paid by that individual or by someone acting on that individual's behalf. It further requires that the Division consider the increased security of payment afforded by the Act in establishing the fee guidelines.
- 3. Former 28 Texas Administrative Code §133.307(c)(2)(G), effective May 25, 2008, 33 *Texas Register* 3954, applicable to requests filed on or after May 25, 2008, requires the requestor to provide "documentation that discusses, demonstrates, and justifies that the amount being sought is a fair and reasonable rate of reimbursement in accordance with §134.1 of this title (relating to Medical Reimbursement) when the dispute involves health care for which the Division has not established a maximum allowable reimbursement (MAR), as applicable." Review of the submitted documentation finds that:
  - The requestor's position statement / rationale for increased reimbursement from the Table of Disputed Services asserts that "Texas worker comp claim should process 143% of Medicare DRG allowed amount."
  - The requestor seeks reimbursement based upon 28 Texas Administrative Code §134.404(f)(1)(A). 28
    Texas Administrative Code §134.404(a) states "This section applies to medical services provided in an
    inpatient acute care hospital with an admission date on or after March 1, 2008." The disputed services are
    long term care hospital services; therefore, the disputed services are not subject to 28 Texas
    Administrative Code §134.404.
  - The requestor did not support position that additional reimbursement of \$7,927.44 would be a fair and reasonable rate of reimbursement for the services in this dispute.
  - The requestor did not submit nationally recognized published studies or documentation of values assigned for services involving similar work and resource commitments to support the requested reimbursement.
  - The requestor did not support that payment of the requested amount would satisfy the requirements of 28 Texas Administrative Code §134.1.

The request for additional reimbursement is not supported. Thorough review of the submitted documentation finds that the requestor has not demonstrated or justified that payment of the amount sought would be a fair and reasonable rate of reimbursement for the services in dispute. Additional payment cannot be recommended.

### Conclusion

The Division would like to emphasize that individual medical fee dispute outcomes rely upon the evidence presented by the requestor and respondent during dispute resolution, and the thorough review and consideration of that evidence. After thorough review and consideration of all the evidence presented by the parties to this dispute, it is determined that the submitted documentation does not support the reimbursement amount sought by the requestor. The Division concludes that this dispute was not filed in the form and manner prescribed under Division rules at 28 Texas Administrative Code §133.307. The Division further concludes that the requestor failed to support its position that additional reimbursement is due. As a result, the amount ordered is \$0.00.

#### ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the services in dispute.

		10/24/2013
Signature	Medical Fee Dispute Resolution Officer	Date

**Authorized Signature** 

# YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.